



BASED ON THE NATIONAL DOMESTIC VIOLENCE HOTLINE CONTACTS DOCUMENTED JANUARY–JUNE 2017

In 2017, The National Domestic Violence Hotline documented **2,295 contacts** from Arizona. The state ranks 9th in terms of contact volume. The National Domestic Violence Hotline provides crisis intervention, safety-planning, referrals and DV education for these documented contacts*.



2,115
CALLS



180
CHATS

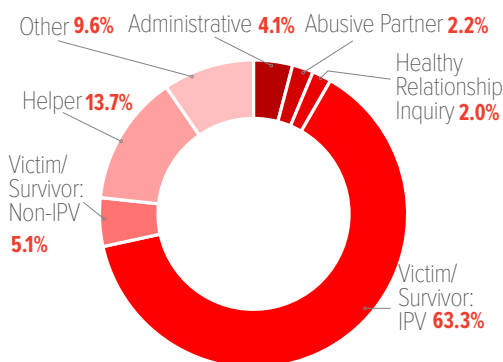


0
EMAILS

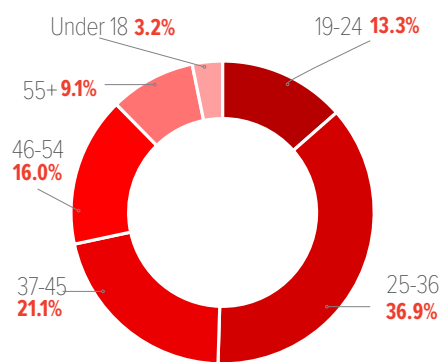


2,295
TOTAL

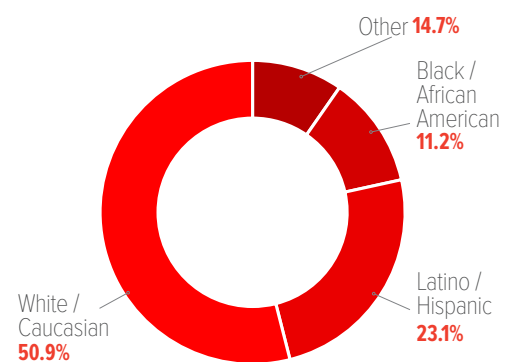
WHO IS CONTACTING THE NATIONAL DOMESTIC VIOLENCE HOTLINE FROM ARIZONA



CONTACT TYPE



VICTIM AGE



CONTACT ETHNICITY

CALLER TYPE DEFINITIONS

VICTIM/SURVIVOR: IPV (INTIMATE PARTNER VIOLENCE) – A victim or survivor of abuse from his/her partner or spouse.

VICTIM/SURVIVOR: NON-IPV – A victim or survivor of abuse by anyone else: parent, sibling, caregiver, etc.

HELPER – A caller reaching out to help another including: family/friend, service provider, law enforcement, medical/health, religious leader/program or teacher.

HEALTHY RELATIONSHIP INQUIRY – Anyone with questions about healthy relationships, where no abuse is present.

ADMINISTRATIVE – Someone seeking basic information, rather than advocacy.

ABUSIVE PARTNER – A caller who identifies as abusive or who an Advocate believes to be an abusive partner.

OTHER – Any caller about whom an Advocate is able to gather info, but who does not fit into an above category; this includes off target callers, non-DV calls, hang-ups, prank calls and feedback.

TOP 10 CITIES IN CONTACT VOLUME

1. PHOENIX	4.6%	7. TEMPE	2.2%
2. TUCSON	10.8%	8. GILBERT	1.4%
3. MESA	8.1%	9. PEORIA	1.3%
4. GLENDALE	3.6%	10. CASA GRANDE	1.2%
5. CHANDLER	3.5%		
6. SCOTTSDALE	2.7%		

TOTAL 79.8%

CHAT: 24/7/365 · CALL: 1.800.799.SAFE (7233)

FOR MORE INFORMATION, VISIT WWW.THEHOTLINE.ORG



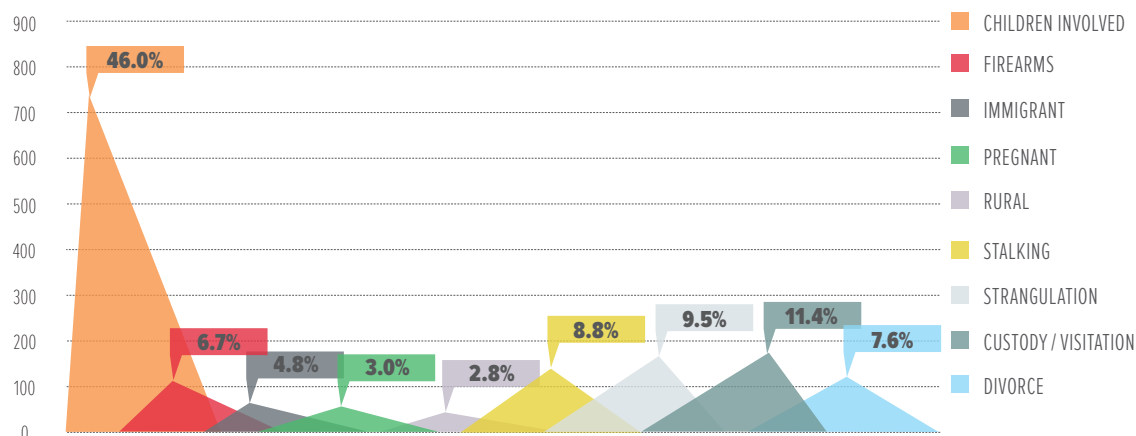
*Documented contacts refers to the calls, online chats or TTY calls, and emails where a location was self-disclosed by the contact.



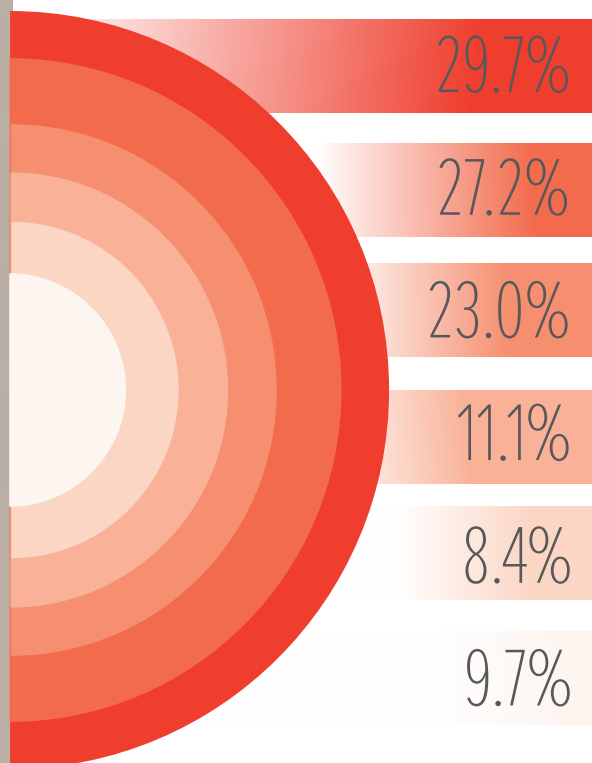
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MOST COMMON DISCLOSED SPECIAL FACTORS

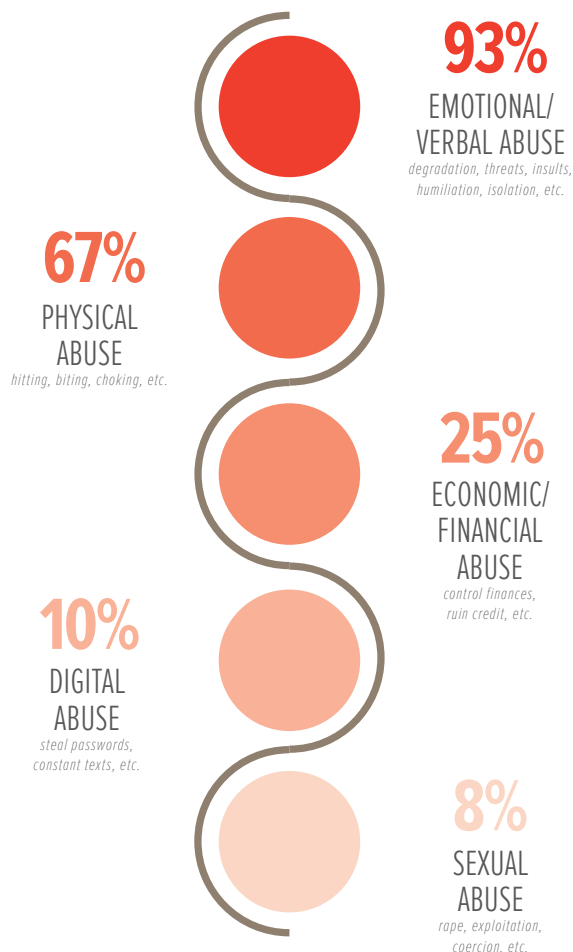


WHAT DO VICTIMS NEED



- 616 Domestic Violence Shelter
- 482 Legal Advocacy
- 408 Individual Professional Counseling
- 197 Domestic Violence Support Groups
- 157 Legal Representation
- 149 Protective/Restraining Order Assistance

WHAT ARE VICTIMS EXPERIENCING



TOP RESOURCE REFERRALS

A New Leaf
Centralized Screening
Womenslaw.org
211 - United Way
GoodTherapy.org
AZ Coalition to
End Sexual & DV

☎ 3,362

REFERRALS TO
SERVICE PROVIDERS

☎ 940

OFFERS TO DIRECT
CONNECT

☎ 2,616

REFERRALS TO
OTHER RESOURCES

THEHOTLINE.ORG

thehotline.org is a
comprehensive online
resource for those
affected by abuse.

Visits Jan. – June 2017:

984,242

New Visitors Jan. – June 2017:

772,966

MOST VIEWED PAGES ON THEHOTLINE.ORG IN 2017

Relationship Spectrum
Setting Boundaries
Healthy Conflict Resolution
Help a Friend or Family
Member
Abuse Defined
“Why Don’t They
Just Leave?”
Resource For Victims
& Survivors